



RULES OF LIFE AT VILLAGE SUISSE

RENTAL AGREEMENT TO READ AND SIGN

Hello,

In an ideal world, we would not have to enumerate rules and we understand that it is boring to talk about regulation when you have a holiday on your mind! This contract is written to protect the peace of mind of our guests and to avoid the problems related to the 0.01% of reservations that ruin 100% of the fun.

If you wish, shift in vacation mode: wait for cocktail hour to read this, sit back and sip the drink of your choice. In 5 minutes, it will be over. We even highlighted the crucial parts to make it easier.

Thank you and have a great stay,

Anne-Marie & Laetitia

1 – RESPECT

Be respectful of your environment and other vacationers on site.

- a) We try to choose, buy, repair and preserve the equipment and decoration of the cottages and on the site with care. We ask you to enjoy it while respecting our work and the heritage we are trying to preserve.
- b) Everyone has their own definition of holidays: for some, it's finally having the time to read and sleep! For others, it's relaxing with a good dinner with a group of friends with music, laughter and wine. We ask you to respect everyone's "beat" so that all have the best possible vacation. In rare abusive cases, we had to step in and ask people to leave. Without refund.
- c) In this same idea of respect, **if traces of a party or an exaggerated mess are left in a cottage, fees of up to \$ 500 will be charged on the credit card in the file of the responsible customers.** Costs for breaking the equipment, damage to the cottage or the site are additional to the cleaning fee.
 - c.1) **Fireworks are PROHIBITED in Val-David.** Fines of \$ 2,000 to \$ 8,000 and a civil lawsuit could be imposed on offenders by the municipality.

d) **ANIMALS ARE WELCOME. Do not let them get on the furniture.** We have towels, bowls, blankets and beds at your disposal. If you think you cannot prevent your pet from getting on the furniture, ask for blankets to cover the sofas and beds.

Please **no annoying barking**. Keep them **on a leash** outdoors. **Pick up** their business. Fees may apply for damage or excessive dirt left by an animal.





2 – VISITORS

We love to entertain! We understand that you want to spend time with friends during your holidays! Please contact us. Small fees of \$ 20 per person may apply if your friends decide to sleep in your cottage. And after a good dinner ... it's often safer and cheaper than a taxi! Note that a **maximum of 2 adults per cottage** can be invited during the day so that all our guests can enjoy the site.

3 - NO CIGARETTES ... OR OTHER SUBSTANCES

All cottages are strictly non-smoking.

As the law prescribes:

"It is forbidden to smoke in a play area for children (water games, paddling pool ...)" It is therefore **forbidden to smoke in the pool area** and within 9 meters of the **swimming pool area, kids playground and boats near the lake.**

It is **acceptable to smoke what you want outside, 9 meters away from closed doors or windows.**

ALL COTES MUST BE COLLECTED or a \$ 20 fee applies. If smells of tobacco, cannabis or any other smoke substance remain after a departure, \$ 250 will be charged on the credit card to the responsible customers file.

4 - WOOD

We trust our clients.

The wood in the cords near the reception is intended for the cottages. If you need more than the box included with your stay, \$ 10 applies for a bag. The wood in the cord near the campfire area is for the common fire. **Please do not mix them** and respect the use intended for one cord or the other.

5 - ACTIVITY HOURS

We do not impose hours - the site is open 24 hours. However, **we ask that you speak in a low voice outside after dinner time ***. And avoid music and loud noise. * Which varies according to the seasons and the clientele on site.

From 8 pm, the spa becomes a place reserved for adults who wish to relax. Children can continue to use the pool under the supervision of parents.

The front desk is an on-call reception: most of the time there is someone between 10 am and 5 pm, but we often have to wander away to do some work in the chalets, meet suppliers and all that the maintenance of the Swiss Village requires. We leave a number where we join at any time on the door. Leave a message and we will respond to your needs as soon as possible. **Emergency hotline on site: (866) 609-7101.**





6 - SPA & SWIMMING POOL - At your own risk

Do not change the temperature of the water. We keep it at a maximum slightly above 100°F in the spa to prevent any health problem with our customers.

Vagal shock is a risk in very hot water or when staying in the spa for too long. Note that we lose about 1L of water/hour when we are in the hot tub. For adolescents or children, people under the influence, people with certain conditions or the elderly, the risk of dehydration is greater. Be smart when using the spa. **We do not have lifeguards:** you are responsible for your actions.

THINK OF THE CHILDREN'S FEET ... **NO GLASS OR BREAKABLE CONTAINERS SHOULD BE OUT OF THE CHALETS AREA.** ESPECIALLY NEAR THE SWIMMING POOL AND SPA.

Do not touch the thermostat or pool heater. It can cost hundreds of dollars in vain in just a few hours.

We check the spa 3 times daily. If we find any questionable substance in the spa, we will look at the cameras to know their origin. **For a change of water following a party or other unwanted behaviour in the spa, \$ 500 will be charged.**

7 - EQUIPMENT and INVENTORY

- a) **Please do not move items from one cottage to another.** Our inventory will be unbalanced and the following customers will find themselves in the middle of a Ricardo recipe without finding a measuring cup. It is very frustrating!
- b) **The towels we provide must remain inside the cottage.** For the spa, pool or lake, please bring your beach towels. \$20 will be charged for chlorine stained towels.
- c) In an effort of eco-responsibility, we provide a set of towels per person upon arrival. Come change them at the reception when you want new ones.
- d) **Please do not move the outdoor furniture around (pool area or water front).** Leave it there for everyone to enjoy.
- e) **Do not appropriate bikes or passes** for the Regional Park. Given their limited number for the number of people on site, **once your ride or hike is over, please bring them back.**

8 – BOATS

Please **use the lifejackets** at your disposal near the boats. The orange will look delightful on you. You use the canoes, kayaks and paddleboards at your own risk. We are not responsible for accidents. **But all jackets and boats back in place after you are done.**





9 – BIKES

Please wear a helmet, either one from the front desk or bring your own. OK. It will not be your moment of glory fashion-wise, but a bump in the forehead is even less flattering. We also have padlocks if necessary during your ride.

Inspect your bike before leaving. We have them checked and tuned every month to make sure we provide you with safe bikes, but you use them at your own risk. We are not responsible for accidents. See helmet paragraph... **Put bikes back in place once you are done.**

10 - CINDERELLA...

Before leaving us, we ask you to return the chalet in the general state that it was in at your arrival:

-Do your **dishes** and put away (dry)

-If there has been any **mess** please clean what would be considered excessive.

-Bring your waste and recycling in the outside bins when you leave.

By signing this document, you agree to assume any liability for damages caused by you or by persons accompanying you during the rental period.

The cost of any damage will be deducted from the credit card provided when booking. In addition, an administration fee of \$ 50 will also be charged.

I, _____, accept and confirm that I have read and accepted the terms and conditions of this document. By signing this agreement with the Swiss Village, I pledge to respect its rules of life.

Any breach of the rules listed in this contract may lead to the termination of the contract and the end of the lease without any refund.

Signature: _____ Date: _____

General arrival and departure hours: Departure at 11am; Arrival at 4pm

